

How to set up GetConnected account



from
**Southern
Water** 

Setting up GetConnected account

1. Create an account by clicking either **Sign up** or **Not Registered**
2. Fill out the **4 registration steps**: your details, login details, account type & confirm registration

WATER for LIFE from Southern Water.

Developers & Builders Sign up Login

Get Connected Login

Email address

We'll never share your email with anyone else.

Password

Login

Your session has expired. You have been logged out successfully.

Not Registered | Forgotten password

3. Complete user details including title and names

Your details 1

User details

Please enter your details.

Title

Mr

First name

Dave

Middle name

Last name

Jones

Continue

4. Fill out your email address and provide a phone number

Address details **3**

Please enter address details.

Building Name/Number & Street

Town

County

Postcode

[Continue](#)

5. Complete you contact details (these are your address details and not the site details)

Contact details **2**

Please enter contact details.

Email address

Confirm email address

Phone number

Alternative phone number

[Continue](#)

6. Choose a username (do not use your email address) and password for your account. Confirm password and select continue.

Login details

Please choose a password.

Username
DaveJones

Password

Confirm password

[Continue](#)

Password

Enter a valid password. Your password should contain:

- Minimum of eight characters
- Minimum of one special character
- Minimum of One number
- Upper and lowercase characters

7. Choose whether you want to create a personal account or business account (Note – click edit if you need to go back and choose a different account type)

Account type 1

Please tell us what type of account you would like

Connection Services for our Business Customers
Select **Business** if you are a Self-Lay Provider, New Appointment and Variation (NAVs), property developer or consultant.

Connection Services for Homeowners and Builders
Select **Personal** if you are a homeowner planning an extension or a builder or architect working on domestic or commercial properties.

Personal Business

[Edit](#)

Home Owner

[Continue](#)

8. Check email to confirm registration and then log in to your account.

Please allow a few minutes for the email to arrive and check Junk Mail if it hasn't arrived.

Thank you 2

Please check your e-mail

Thank you for submitting your registration. We have sent an e-mail to your chosen address. Please click the link in the e-mail to confirm your registration. You may need to check your Junk e-mail for e-mails from Southern Water. Please allow a few minutes for the e-mail to arrive. If you have any queries or problems, please [contact us](#).